



QUALITY POLICY STATEMENT

It is the policy of Stef's Transport Pty Ltd ('the Company') that all persons associated with the Company are responsible for ensuring the quality and reliability of all products and services provided by Stef's Transport Pty Ltd.

The Company and its employees are committed to the implementation, maintenance and ongoing compliance to the standards documented within the Company's Business Compliance Manual and Stef's Transport Pty Ltd's other Manuals, Plans, Policies and Procedures.

The standards of our accreditation are:

- Management
- Risk Management
- Responsibilities
- Speed Management
- Fatigue Management
- Mass, Dimension, Loading and Load Restraint
- Vehicle standards (Maintenance)

The quality and reliability of Stef's Transport Pty Ltd's service is the concern of everyone who works or may work for the organisation; it is not solely the responsibility of the Managing Director. Inbuilt quality starts with the planning of all activities and goes through all subsequent phases of our service.

We have a "do it right the first time" approach is key to our delivery of:

- Reliable Service
- Quality Service
- Efficient Service
- Value for Money
- Customer Satisfaction, and
- Safe Operations

A condition of employment with **Stef's Transport Pty Ltd** is that all employees and contractors act within the intentions of this policy statement.

The above principles are basic to this operation for the assurance of service quality. All staff, including any subcontractors, are to support this policy actively.

I, _____, have read and understand this policy and the associated procedures.

Sign:

Date:

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Dec. 2020	. Dec 2022		3

Policy Review:

- Date: *Insert the date of the review*
 Change: *Insert the area that has changed and how it was changed.*
 Version: *Update Version or Issue number if change made.*
 Amend: *Insert name of person who undertook the review.*
 Approve: *Insert name of person who approved changes.*

Date	Change	V&I	Amend	Approve
Dec. 2020	Remains within the BCM. Format change. Slight word changes adding reference to other manuals, plans, policies and procedures	V 3 Iss. 1	R Parry	K Pulmer