



## EQUAL OPPORTUNITY ANTI-DISCRIMINATION POLICY

### Policy Aim:

Stef's Transport Pty Ltd ('the Company') is committed to providing a safe, flexible and respectful environment for staff and clients, free from all forms of discrimination, bullying and sexual harassment.

### Policy Scope:

This Policy applies to:

- All staff, including Executive, Managers and Supervisors; full time, part time or casual, temporary or permanent staff; job candidates; student placements, apprentices, contractors, sub-contractors and volunteers.
- How the Company provides services to clients and how it interacts with other members of the public.
- All aspects of employment, recruitment and selection; conditions and benefits; training and promotion; task allocation; shifts; hours; leave arrangements; workload; equipment and transport.
- On-site, off-site or after-hours work; work-related social functions and conferences, where the Company is represented.
- Treatment of other staff, of clients, and of other members of the public encountered in the course of their duties.

In so far as this policy imposes any obligations on the Company, those obligations are not contractual and do not give rise to any contractual rights. To the extent that this policy describes benefits and entitlements for employees, they are discretionary in nature and are also not intended to be contractual. The terms and conditions of employment that are intended to be contractual are set out in an employee's written employment contract.

### Staff Rights and Responsibilities:

All staff are entitled to:

- Work free from discrimination, bullying and sexual harassment.
- The right to raise issues or to make an enquiry or complaint in a reasonable and respectful manner without being victimised.
- Reasonable flexibility in working arrangements, especially where needed to accommodate their family responsibilities, disability, religious beliefs or culture.

All staff must:

- Follow the standards of behaviour outlined in this policy.
- Offer support to people who experience discrimination, bullying or sexual harassment, including providing information about how to make a complaint.
- Avoid gossip and respect the confidentiality of complaint resolution procedures.
- Treat everyone with dignity, courtesy and respect.

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2

## Responsibilities of Management:

Executive, Managers and Supervisors must:

- Model appropriate standards of behaviour.
- Take steps to educate and make staff aware of their obligations under this policy and the law.
- Intervene quickly and appropriately when they become aware of inappropriate behaviour.
- Act fairly to resolve issues and enforce workplace behavioural standards, making sure relevant parties are heard.
- Assist and guide staff to resolve complaints informally.
- Refer formal complaints about breaches of this policy to the appropriate complaint handling officer for investigation.
- Ensure staff who raise an issue or make a complaint are not victimised.
- Seriously consider requests for flexible work arrangements.

## Unacceptable Workplace Conduct:

Discrimination, bullying and sexual harassment are unacceptable at Stef's Transport and those behaviours are unlawful under legislation including:

- *Disability Inclusion Act 2018 (SA)*
- *Work Health and Safety Act 2012 (SA)*
- *Equal Opportunity Act 1984 (SA)*
- *Sex Discrimination Act 1984 (Cth);*
- *Racial Discrimination Act 1975 (Cth);*
- *Disability Discrimination Act 1992 (Cth);*
- *Age Discrimination Act 2004 (Cth);*
- *Australian Human Rights Commission Act 1986 (Cth).*

Staff (including managers) found to have engaged in such conduct might be counselled, warned or disciplined. Severe or repeated breaches can lead to formal discipline up to and including termination of employment.

Under the law staff can be held personally liable for certain breaches of discrimination law, and the Company can also be vicariously liable for staff members' conduct.

## Discrimination:

Discrimination is treating, or proposing to treat, someone unfavourably because of a personal characteristic protected by the law, such as sex, age, race or disability.

Discrimination can occur:

*Directly* - when a person or group is treated less favourably than another person or group in a similar situation because of a personal characteristic protected by law (see list below).

e.g. a worker is harassed and humiliated because of their race, or refused promotion because they are 'too old'

*Indirectly* - when an unreasonable requirement, condition or practice is imposed likely to have, the effect of disadvantaging people with a personal characteristic protected by law.

Redundancy is based on people who have had a worker's compensation claim rather than on merit.

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2

Protected personal characteristics under Federal discrimination law include:

- A disability, disease or injury, including work-related injury.
- Parental status or status as a carer (children or other family members).
- Race, colour, descent, national origin, or ethnic background.
- Age, whether young or old, or because of age in general.
- Sex.
- Industrial activity, including being a member of an industrial organisation like a trade union or taking part in industrial activity, or deciding not to join a union.
- Religion.
- Pregnancy and breastfeeding.
- Sexual orientation, intersex status or gender identity, including gay, lesbian, bisexual, transsexual, transgender, queer and heterosexual.
- Marital status, whether married, divorced, unmarried or in a de facto relationship or same sex relationship.
- Political opinion.
- Social origin.
- Medical record.
- An association with someone who has, or is assumed to have, one of these characteristics, such as being the parent of a child with a disability.

It is also against the law to treat someone unfavourably because you assume, they have a personal characteristic or may have it at some time in the future.

**Disability Discrimination:**

Employers are also required in some circumstances to make “reasonable adjustments” to facilitate employees with disabilities to perform the “inherent requirements” of the particular role they perform. An employer will be deemed to have discriminated against an employee if they fail to make these adjustments.

The ‘inherent requirements’ of a position are the essential activities that must be carried out to fulfil the purpose of the position.

An adjustment is not reasonable if it will impose “unjustifiable hardship” on the employer. In assessing unjustifiable hardship factors to be considered include:

- The nature of the benefit or detriment to be imposed on any person concerned, including;
- The community,
- The effect of the employee's disability,
- The financial circumstances and the estimated amount of expenditure required to be made by the employer,
- The availability of financial and other assistance to the employer.

Examples of adjustments that may in some circumstances be reasonable for an employer to make include:

- Changing recruitment and selection procedures. For example, providing a sign language interpreter for a Deaf person or ensuring the medical assessor is familiar with a person’s particular disability and how it relates to the job requirements.
- Modifying work premises. For example, making ramps, modifying toilets or providing flashing lights to alert people with a hearing loss.

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2

- Changes to job design, work schedules or other work practices. For example, swapping some duties among staff or providing regular meal breaks for a person with diabetes.
- Modifying equipment. For example, lowering a workbench or providing an enlarged computer screen.
- Providing training or other assistance. For example, running induction programs for staff with a disability and their co-workers, providing a mentor or support person for a person with an intellectual disability, and including staff with a disability in all mainstream training.

It is not unlawful to discriminate against a person because of their disability where:

- They cannot meet the inherent requirements of the job, even when the employer has made any reasonable adjustments; or
- Providing the person with reasonable adjustments to facilitate their disability imposes an unjustifiable hardship on the employer.

### **Bullying/Harassment:**

If someone is being bullied because of a personal characteristic protected by equal opportunity law, it is a form of discrimination.

Bullying can take many forms, including jokes, teasing, nicknames, emails, pictures, text messages, social isolation or ignoring people, or unfair work practices.

Pursuant to legislation, this behaviour does not always have to be repeated to be discrimination – it may be a one-off event.

Behaviours that may constitute bullying include;

- Sarcasm and other forms of demeaning language,
- Threats, abuse or shouting,
- Coercion,
- Isolation,
- Inappropriate blaming,
- Ganging up,
- Constant unconstructive criticism,
- Deliberately withholding information or equipment that a person needs to do their job or access their entitlements,
- Unreasonable refusal of requests for leave, training or other workplace benefits.

Any form of bullying is unacceptable in the Company, and may also be against workplace health and safety legislation.

### **Sexual Harassment:**

Sexual harassment is a specific and serious form of harassment. It is unwelcome sexual behaviour, which could be expected to make a person feel offended, humiliated or intimidated. Sexual harassment can be physical, spoken or written. It can include:

- Comments about a person's private life or the way they look,
- Sexually suggestive behaviour, such as leering or staring,
- Brushing up against someone, touching, fondling or hugging,
- Sexually suggestive comments or jokes,
- Displaying offensive screen savers, photos, calendars or objects,
- Repeated unwanted requests to go out, in person or utilising technology,
- Requests for sex,

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2

- Insults or taunts of a sexual nature,
- Intrusive questions or statements about a person’s private life,
- Sending sexually explicit emails or text messages,
- Accessing sexually explicit internet sites,

Behaviour that may also be considered an offence under criminal law, such as indecent exposure, sexual assault, stalking or obscene communications.

If a person does not appear to object to inappropriate behaviour in the workplace at the time, it does not mean that they are consenting to the behaviour.

Sexual harassment occurs in the workplace when it happens at work, at work-related events, between people sharing the same workplace, or between colleagues outside of work. All staff and volunteers have the same rights and responsibilities in relation to sexual harassment. A single incident is enough to constitute sexual harassment – it does not have to be repeated.

All incidents of sexual harassment – no matter how large or small or who is involved – require employers and managers to respond quickly and appropriately.

The Company recognises that comments and behaviour that do not offend one person can offend another. This policy requires all staff and volunteers to respect other people’s limits. The Company will not tolerate or accept any form of sexual harassment, in the workplace or in any work-related context such as conferences, work functions and business trips. All staff members are responsible for their own behaviour, and under the law may be held personally liable if they engage in sexual harassment. The Company may also be vicariously liable for staff members found to have engaged in any form of sexual harassment.

**Victimisation:**

Victimisation is subjecting or threatening to subject someone to a detriment because they have asserted their rights under equal opportunity law, made a complaint, helped someone else make a complaint, or refused to do something because it would be discrimination, sexual harassment or victimisation. Victimisation is against the law.

It is also victimisation to threaten someone (such as a witness) who may be involved in investigating an equal opportunity concern or complaint.

Victimisation is a very serious breach of this policy and is likely (depending on the severity and circumstances) to result in formal discipline against the perpetrator.

The Company has a zero-tolerance approach to victimisation.

**Vilification:**

Vilification is where a person commits a public act which is reasonably likely to offend, insult, humiliate or intimidate another person because of their race, sex, religion, sexuality or sexual identity. Hatred or vilification due to an attribute protected under equal opportunity laws is unlawful. The Company will not tolerate or accept any form of hatred or vilification due to a protected attribute of another person.

Any conduct that can possibly be observed by the public or any sort of communication either verbal or in writing to the public can be considered a public act. Workplaces can be public places. The Company may be vicariously liable for staff members found to have engaged in any form of unlawful hatred or vilification. Staff may also be sued personally or prosecuted criminally under Commonwealth or State criminal laws.

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2

Conduct that may constitute vilification can include verbal or written statements, or even be the reproduction or distribution of already published information. Examples include:

- Offensive material on the internet, including e-forums, blogs, social networking sites and video sharing sites.
- Offensive comments or images published in a publication such as a leaflet, flyer, internal message board or workplace intranet.
- Offensive speeches at public events, work functions or in the workplace.
- Abusive comments in any public place, such the workplace, or any other place attended in connection with employment.
- In some instances, the reproduction or distribution of already published information around the workplace.

**Confidentiality:**

It is unacceptable for staff at the Company to talk with other staff members or stakeholders about any complaint of discrimination or harassment without the Company’s express permission.

Breaching the confidentiality of a formal complaint investigation or inappropriately disclosing personal information obtained in a professional role (for example, as a manager) is a serious breach of this policy and may lead to formal discipline.

**Decisions to be based on merit:**

All recruitment and job selection decisions at the Company will be based on merit – the skills and abilities of the candidate as measured against the inherent requirements of the position, the applicants ability to undertake the duties and fit into a small team - regardless of personal characteristics.

It is unacceptable and may be against the law to ask job candidates questions, or to in any other way seek information, about their personal characteristics, unless this can be shown to be directly relevant to a genuine requirement of the position.

**Resolving Issues:**

The Company strongly encourages any staff member who believes they have been discriminated against, bullied, sexually harassed, vilified or victimised to initially take following action;

1. Raise the matter directly with the person they feel aggrieved by, or
2. Raise the matter with their Manager/Supervisor.

As far as is reasonable, behaviours that may be contrary to this policy should be dealt with by the Company in the first instance.

Any staff member who has witnessed any discrimination, bullying, sexual harassment, vilification or victimisation should report this to their manager or other responsible person in the Company.

Management will address the matter in an appropriate manner, within confidentiality guidelines whilst considering the following;

1. The wishes of the ‘complainant’ about how the matter should be dealt with,
2. The nature, seriousness and extent of the allegations,
3. Previous complaints, allegations and/or substantiations of a similar nature.

All conversations and actions shall be recorded and stored securely.

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2



If a breach of this policy is substantiated, Management will consider the appropriate action ranging from;

1. Mediation with an agreement to resolve the issue;
2. Verbal warning,
3. Written Warning regarding behaviour and future actions for recurring,
4. Dismissal.

**NB:** Serious behaviours that are deemed criminal, may be referred to Police.

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Position: \_\_\_\_\_

Sign: \_\_\_\_\_

Date:            /        /

Issue Date	Review Date	This document in printed form is an UNCONTROLLED document.	Version
Oct.2020	Oct.2022		2





**Policy Review:**

- Date: *Insert the date of the review*
- Change: *Insert the area that has changed and how it was changed.*
- Version: *Update Version or Issue number if change made.*
- Amend: *Insert name of person who undertook the review.*
- Approve: *Insert name of person who approved changes.*

Date	Change	V&I	Amend	Approve
Oct. 2020	Removed from HappyHR. Update format and responsibilities. Update resolution processes add managerial actions including referral to Police as necessary	V 1 Iss. 2	R Parry	K Pulmer

Issue Date Oct.2020	Review Date Oct.2022	This document in printed form is an UNCONTROLLED document.	Version 2
------------------------	-------------------------	---	--------------