



## QUALITY POLICY STATEMENT

It is the policy of **Stef's Transport Pty Ltd** that all persons associated with **Stef's Transport Pty Ltd** are responsible for ensuring the quality and reliability of all products and services provided by **Stef's Transport Pty Ltd**.

**Stef's Transport Pty Ltd** and its employees are committed to the implementation, maintenance and ongoing compliance to the standards documented within this manual.

The standards of our accreditation are:

- Management
- Risk Management
- Responsibilities
- Speed management
- Fatigue Management
- Mass, Dimension, Loading and Load Restraint
- Vehicle standards (Maintenance)

The quality and reliability of **Stef's Transport Pty Ltd's** service is the concern of everyone who works or may work for the organisation; it is not the responsibility of the **Managing Director** alone. In- built quality starts with the planning of all activities and goes through all subsequent phases of our service. A "do it right first time" approach is the key to our delivery of:

- Reliable service
- Quality service
- Efficiencies
- Value for money
- Customer Satisfaction and
- A safe operation

A condition of employment with **Stef's Transport Pty Ltd** is that all employees act within the intentions of this policy statement. They must also sign the "Register of Employees" to indicate that they have read and understand this policy and the associated procedures contained in this manual.

The above principles are basic to this operation for the assurance of service quality. All staff, including any subcontractors, are to support this policy actively.